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Richard C. LevineDocket Number  
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## U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A						
B						
C						
D						
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G						
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I						
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K						
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## FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
R <sub>W</sub>	M	EP 0 400 771	12/05/1990	EPO	H04N 1/32		X	
R <sub>W</sub>	N	EP 0 701 358	03/13/1996	EPO	H04M 3/42		X	
R <sub>W</sub>	O	GB 2 307 137	05/14/1997	United Kingdom	H04M 1/27		X	
	P							

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
R <sub>W</sub> Q	Kerry W. Hassler et al., "Revolutionizing DEFINITY® Call Centers in the 1990s," <i>AT&amp;T Technical Journal</i> , July/August 1995, 10 pages.	July/August 1995
R <sub>W</sub> R	Supplementary European Search Report in European Patent Application No. EP 99 91 2546, dated December 2, 2004, 3 pages.	December 2, 2004
S		
T		

EXAMINER

DATE CONSIDERED

5-11-05

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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